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## 441—172.13(234) Service components.

**172.13(1)** *Strategies and interventions.* Safety plan services shall provide a flexible array of strategies and interventions to:

- a. Monitor, evaluate, and intervene to ensure the child's safety; and
- b. Evaluate and supplement the protective capacities of the child's caregivers.
- **172.13(2)** *Service activities.* The activities to be provided by safety plan services shall be as described in the scope of services section of the request for proposals. At a minimum, a provider of safety plan services shall do all of the following:
  - a. Be available 24 hours a day, seven days per week.
  - b. Respond to the department worker within one hour after the provider receives a referral call.
- *c*. Initiate face-to-face contact with the family within 24 hours of the referral from the department worker.
- *d.* Make daily face-to-face contact with the referred family unless the department worker identifies a different frequency in the safety plan.
- *e.* Provide an E-mail contact to update the department worker within 24 hours after each contact with the child or family.
  - f. Attend all family team meetings held on behalf of the family during the service delivery period.
- g. Respond within two hours to any family crisis during the service delivery period, and update the department worker with an oral or E-mail contact.
  - h. Attend court hearings about the child upon request of the court or the department worker.
- 172.13(3) Additional services available. Based on child and family needs and subject to approval by the department worker, a child and family who are receiving safety plan services may also receive the following services, which shall be purchased and funded separately, in addition to the activities listed in subrule 172.13(2):
  - a. Drug testing as provided in subrule 172.30(1).
  - b. Family team meeting facilitation as provided in subrule 172.30(2).
  - c. Legal services for permanency as provided in subrule 172.30(3).
- d. Payment of foster family care maintenance costs under rule 441—156.6(234) if the child is placed in foster family care.
- e. Shelter care payment as provided in 441—subrule 156.11(3) if the child is placed in shelter care.